

Fact Sheet for hiring of the Consultants for carrying out Road User Satisfaction Survey [Package XIV (Phase II)]for World Bank Funded Punjab State Road Sector Project

Sr. No.	Consultant Name	Proposal Price (Excluding Taxes)	Total Proposal Price (including all taxes)
		Indian Currency	
1	Operations Research Group Pvt. Ltd. Beetal House, 99 Madangir , New Delhi	Rs. 7,128,853/-	Rs. 8,009,979/-

Procurement Method: The procurement method adopted for selection of the Consultant is Consultant Qualification Selection (CQS).

Selected Consultant: On the basis of Combined Technical and Financial Evaluation, the Consultant M/s Operations Reserach Group Pvt. Ltd. , New Delhi was awarded the contract amounting to Rs. 8,009,979/- (inclusive of all taxes) for carrying out Road User Satisfaction Survey (Package XIV, Phase II,PSRSP).

The time duration of the agreement shall be 42 months; period beginning from 10th October 2008. Key services to be provided under this assignment are:

To carry out Road User Satisfaction Survey (one at start of Project, another at midterm and finally at project closure) to establish perceptions, experience and expectations of road users with the following objectives:

- a) Elicit views on public perceptions of current sector outcomes, performance of Punjab Roads & Bridges Development Board / Punjab Works Department (PWD) and government policies.
- b) Document the views in a comprehensible format that is suitable for comparsion over time.
- c) Compare the satisfaction levels at the midterm and project closure with the first baseline survey to find out outcome of various road sector reforms in the state.
- d) Present the findings of the survey to senior decision makers in Government of Punjab and the general public.